

Booking Conditions

Issued February 2021. These conditions supersede and cancel all previous conditions.



GENERAL By paying the deposit the client acknowledges that he or she agrees to these Conditions of Booking. Excepting infants, the total number staying will not exceed the number of beds available in the property booked. If the conduct of any member of the party is prejudicial to the well-being either of other visitors or the property then we may repossess the property and refund money in respect of the unexpired portion of the booking, less any damages.

PAYMENT Preferred payment by bank transfer to 20-67-19 account 90526703. We also accept cheques drawn on a UK bank and most credit cards. Cheques should be payable to St Anthony Holiday Cottages. Properties may be held provisionally for 48 hours only. If a deposit of one third of the total rent is not received within this period, the booking will be cancelled. **The outstanding balance of the rent is due twelve weeks before arrival.** If this final payment is not received, then we reserve the right to cancel the booking and the deposit will be forfeit. Any agreed booking amendments will be subject to an administration fee of £35.

GENERAL CANCELLATION Deposits are non-returnable. In the event of a cancellation we will do our best to obtain a replacement booking and if successful we will return the balance calculated by amount received from new booking (when not in excess of original booking) less deposit paid. CANCELLATION INSURANCE IS STRONGLY RECOMMENDED.

COVID-19 CANCELLATION Should Government imposed travel restrictions surrounding Covid-19 prevent holidays taking place all monies with either be reallocated towards a future holiday or refunded in *full*, as preferred by the consumer. Please note that if a holiday is cancelled due to a party member(s) falling ill with Covid-19 or having to self-isolate, it would be necessary to claim through personal travel insurance as we would not be in a position to refund in either instance. Once again, CANCELLATION INSURANCE IS STRONGLY RECOMMENDED.

NON-AVAILABILITY OF PROPERTY If for *any* reason beyond our control, for example fire damage, the property is not available on the date booked, all monies received will be refunded in full but we shall not be liable for any further claims.

ONLINE AMENDMENTS & CORRECTIONS We reserve the right to make corrections and amendments to all online bookings and prices where applicable.

CLEANING & DAMAGES Properties must be left clean and in good order. A charge will be made for exceptional cleaning and all damages.

PETS Dogs are permitted solely at our discretion, at £42 per dog per week. Permission must be obtained in advance. We regret no other pets are allowed. Dogs are to be kept under proper control and exercised off the premises. Please note that Dennis House and St Anthony View do not accept pets.

BED LINEN & TOWELS Provided in all properties except for the Caravan on The Green.

ELECTRICITY & HEATING All electricity is included. Heating oil is included, where provided.